

## **EVV REQUIREMENT (SMARTCARE is our EVV app)**

In Ohio, Electronic Visit Verification (EVV) is required for Medicaid personal care services (PCS) and home health care services (HHCS). Here are the key requirements for EVV in Ohio:

**As of August 1<sup>st</sup> MEDICAID will stop payment if EVV requirements are not meant**

**Meaning if an aide doesn't turn in an electronic timesheet that meets all its requirements, then Medicaid won't Reimburse for that services.**

**SO IF you don't clock in/out and document electronically, or miss documenting then the AIDE won't be paid as NO one is paying for that services. (MEDICAID is not accepting PAPER TIMESHEETS anymore as backup to Missed Electronic Timesheets)**

### **1. EVV System Requirements:**

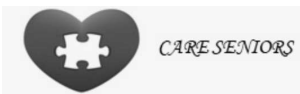
- Provider Agencies: Must use an Ohio Department of Medicaid (ODM)-certified EVV system.
- EVV Data Elements: The system must capture and report specific data elements including:
  - Type of service provided
  - Individual receiving the service
  - Date of the service
  - Location of the service delivery (start and end)
  - Start and end times of the service
  - Provider delivering the service

## **WHAT's Required of you as a PCA using EVV**

### **WE USE SMARTCARE APP to submit Shifts/ visits Electronically**

1. Clock in/out using EVV tool
2. Timesheet that details tasks done and note for the day.
3. Your signature and Client Signature
4. The app will grab the rest of the requirements
  - a. Name of caregiver,
  - b. Name of Client
  - c. Clock in/ out location (GPS tracking)
  - d. Date of Services
  - e. Times of service
  - f. Tasks (documented by the Caregiver)
  - g. Notes (documented by the Caregiver) \*\*Not Medicaid required but preferred
  - h. Caregiver Signature (documented by Caregiver)
  - i. Client signature (client signs on app their authorized signature known to Medicaid and their case manager)

**Remember getting Paid for services provided to a client without Documentation or providing services while the client or caregiver is not home constitutes as Medicaid FRAUD.**



Timesheet: ~~Patricia Hartfield~~  
Monday, July 1st to Monday, July, 1st, 2024

### Shift Record

| Caregiver                     | Date     | In Time  | Out Time | Worked Hours | Billed Hours | Fee    |
|-------------------------------|----------|----------|----------|--------------|--------------|--------|
| <del>Patricia Hartfield</del> | 07/01/24 | 11:00 AM | 6:00 PM  | 7.00         | 7.00         | \$0.00 |

This is to certify that the foregoing information is true, accurate, and complete. I understand that any falsification, or concealment of a material fact will be reported to the appropriate authorities for investigation and prosecution.

~~Patricia Hartfield~~, Client

Date: \_\_/\_\_/\_\_

Signature: \_\_\_\_\_

~~Patricia Hartfield~~, Staff

Date: \_\_/\_\_/\_\_

Signature: \_\_\_\_\_

ITS IMPORTANT TO COMPLETE TASKS AND NOTES FORT EACH SHIFT

\*\* ABOVE is an Example of a BADTIMESHEET

\*\*See next two pages for a GOOD TIMESHEET of a shift

Timesheet: **[REDACTED]**

Monday, July 1st to Monday, July, 1st, 2024

### Shift Record

| Caregiver         | Date     | In Time | Out Time | Worked Hours | Billed Hours | Fee    |
|-------------------|----------|---------|----------|--------------|--------------|--------|
| <b>[REDACTED]</b> | 07/01/24 | 4:00 PM | 11:00 PM | 7.00         | 7.00         | \$0.07 |

### Completed Tasks

| Caregiver         | Date       | Time             | Task                                               |
|-------------------|------------|------------------|----------------------------------------------------|
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Meds/Treatments Support: Oxygen (Total)            |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Transportation: Other (Total)                      |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Home Safety Protocol: Lock Doors/Windows (Total)   |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Home Safety Protocol: Safety Hazards Check (Total) |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Home Safety Protocol: Other (Total)                |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Sweep/Mop (Total)                    |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Dishes (Total)                       |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Bathroom (Total)                     |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Trash/Recycle (Total)                |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Make/Change Bedding (Total)          |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Plant Care (Total)                   |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Safety Precautions (Total)           |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Housekeeping: Other (Total)                        |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Continence/Toileting: Continence Care (Total)      |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Continence/Toileting: Reminders (Total)            |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Continence/Toileting: Briefs/Depends (Total)       |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Dressing: Shoes (Total)                            |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Dressing: Undress (Total)                          |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Hygiene: Shower (Total)                            |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Hygiene: Dentures (Total)                          |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Hygiene: Hair Washing (Total)                      |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Hygiene: Skin Care (Total)                         |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Nutrition/Hydration Mgmt: Menu Planning (Total)    |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Nutrition/Hydration Mgmt: Breakfast (Total)        |
| <b>[REDACTED]</b> | 07/01/2024 | 4:00pm - 11:00pm | Nutrition/Hydration Mgmt: Lunch (Total)            |

| Caregiver  | Date       | Time             | Task                                      |
|------------|------------|------------------|-------------------------------------------|
| [REDACTED] | 07/01/2024 | 4:00pm - 11:00pm | Nutrition/Hydration Mgmt: Dinner (Total)  |
| [REDACTED] | 07/01/2024 | 4:00pm - 11:00pm | Meds/Treatments Support: O2 Level (Total) |

This is to certify that the foregoing information is true, accurate, and complete. I understand that any falsification, or concealment of a material fact will be reported to the appropriate authorities for investigation and prosecution.

[REDACTED], Client  
Date: 07/01/2024



[REDACTED], Caregiver  
Date: 07/01/2024

